

## Student Agreement – Spanish Lessons with Noelia

[www.chichesterspanishlessons.com](http://www.chichesterspanishlessons.com)

### 1. Cancellation Policy

You can cancel or reschedule a class **with at least 48 hours' notice**.

- If you cancel **less than 48 hours before**, the class **will still be charged in full**.
- The only exception is **illness** – please let me know as soon as possible. I'll always try to find an alternative time **if I have availability** that week.

**! No-shows or forgotten classes** will be considered a late cancellation and **will not be refunded or rescheduled**.

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### 2. Rescheduling

If you inform me in advance or in case of illness, we can **reschedule your class**, depending on my availability.

I do my best to be flexible and fair – communication is key 🤝

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### 3. Communication

Please send any cancellations or changes via **WhatsApp or email**.

This helps me stay organized and give you the best possible experience.

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### 4. Payment Terms

- Lessons must be paid **in advance**, weekly or monthly.
  - Unattended classes without proper notice are **not refundable** and cannot be transferred to another date.
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### 5. Student Commitment

By joining these lessons, you commit to:

- Attending classes consistently
- Letting me know in time if something changes
- Taking responsibility for your own learning

Your progress depends on your consistency and communication 💬

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### 6. A Final Note from Me 😊

I put care, creativity and planning into every lesson — and I love supporting your learning. This agreement is here to make things fair and smooth for both of us.

Thanks for trusting me and showing up with motivation!

Let's make your Spanish journey fun, consistent and effective 🌈 ES